Welcome to the Responsible Connecticut Retailer

Welcome to the first edition of the Responsible Connecticut Retailer (RCR). The RCR will provide you with the knowledge and tools necessary to ensure the responsible sale of tobacco and e-cigarette products. We are here to help you stay in compliance with the law.

Today, November 15th, we celebrate the 42nd annual The Great American Smoke Out so it is especially important for retailers to ask for and verify the photo ID of anyone who appears to be under the age of 27 years old before selling a tobacco or e-cigarette product. The Responsible Connecticut Retailer plays an important role in prevention and in the community. What you do matters.

Breaking news: The City of Hartford recently passed a local ordinance raising the age to purchase tobacco or an e-cigarette product to 21 years old. Enforcement of the new rule will start in April of 2019. Learn more here: Hartford.gov Several other Connecticut communities are considering a similar change. The RCR Newsletter will keep you informed and up to date when changes happen.

Retailer Spotlight
Remember, it's a violation of both state and federal law to sell Electronic Nicotine Delivery Systems or Tobacco Products to any person under the age of 18 years old. Please be diligent and remind your staff every day to verify the photo ID of any customer who appears to be under the age of 27 years.

**Tobacco Sales: Do the Right Thing**
FREE interactive online training for tobacco retailers. [CTtobaccotraining.com](http://CTtobaccotraining.com)

**Learn:**
- About State and Federal laws regarding e-cigarettes
- How to check IDs
- How to handle the difficult customers
- How to avoid paying fines
** Please join us at the next Tobacco Retailer and Community Steering Committee Meeting to learn about proposed legislation regarding tobacco and e-cigarettes and how it could affect you. **

January 22, 2018
1:00 PM to 2:30 PM

Connecticut Clearinghouse
334 Farmington Avenue
Plainville, CT 06062

[ctclearinghouse.org](http://ctclearinghouse.org)
800-232-4424

---

**Service Spotlight**

---

Department of Mental Health & Addiction Services (DMHAS) Tobacco Prevention and Enforcement Program (TPEP)

*For questions and more information please contact:*

**HOT LINE:** 1-877-331-1999
[www.ct.gov/dmhas/cwp](http://www.ct.gov/dmhas/cwp)

*For information on Compliance Check Inspections, Warning Letters, Civil Money Penalty Complaints, and No-Tobacco-Sale Order (NTSO) Complaints please visit:*

[Center for Tobacco Products (CTP) Compliance & Enforcement Information](http://www.fda.gov/TobaccoProducts/GuidanceComplianceRegulatoryInformation)

*For searchable retailer database of Compliance Check Inspections of Tobacco Product Retailers visit:*

[Compliance Check Inspections of Tobacco Product Retailers](http://www.accessdata.fda.gov/scripts/oce/inspections)

*For educational materials, steering committee information, and more, please contact:*

[Connecticut Clearinghouse: 860-793-9791 or info@ctclearinghouse.org](http://www.ctclearinghouse.org/topics/tobacco-merchant-information/)*